

November 18, 2020

To Our Mount Alverna Village Residents and Family Members:

Throughout this pandemic we have kept you informed of every confirmed COVID-19 case that has been diagnosed on our campus. We also continue to take precautionary measures to ensure the highest of safety and health levels for our residents and associates. Today, 11/18/2020, we learned one new resident and one new associate have tested positive for the virus.

Overview Confirmed Resident Case:

This resident, a Healthcare center resident on the second floor, was symptomatic and administered an onsite rapid test, which yielded a positive result for the virus. This resident has been moved to a separate COVID isolation unit in the skilled nursing area to contain and treat the virus.

Overview Confirmed Associate Cases:

This associate, a direct care associate in the Healthcare center, was symptomatic and administered an onsite rapid test, which yielded a positive result for the virus. They remain in quarantine at home and can return to work in 10 days if they are free of symptoms.

Containment Procedures:

It should be noted that if any signs or symptoms develop, a resident is immediately isolated. If a positive case is confirmed the resident is immediately moved to a secure COVID unit for treatment and containment of the virus. Additionally contact tracing is performed on both residents and associates if they have had contact with an individual that is symptomatic or has tested positive for the virus. We will continue to monitor all residents closely for the earliest signs or symptoms of COVID-19. Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. As a reminder, all associates adhere to a "mask-on" and social distance policy at all times to minimize any potential spread of the virus.

Precautionary Measures:

As per our previous protocols, we will continue to do widespread testing at specific intervals as we move forward to aide in the identification/mitigation and containment of any virus. Mount Alverna Village continues to monitor associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE (personal protection equipment) recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones and our associates. Should you have any questions, please visit our Mount Alverna Village Facebook page or the Franciscan Ministry **COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Thank you,



Judy Amiano, President and CEO



Patrick Welsh, Executive Director

