



November 16, 2020

To Our Mount Alverna Village Residents and Family Members:

Throughout this pandemic we have kept you informed of every confirmed COVID-19 case that has been diagnosed on our campus. As a result of routine widespread testing of associates and residents of the Healthcare Center (skilled nursing), 355 individuals – including 134 residents and 221 staff members, were tested on 11/13/2020. We received final results and have learned of two residents and one associate that have tested positive for the virus. Additionally there were four residents and three associates, not part of the widespread testing, who were symptomatic that tested positive for the virus.

Overview Confirmed Resident Case:

All residents reside in the skilled nursing portion of the campus. One resident, who was part of the widespread testing, tested positive for COVID-19. One resident was tested for COVID-19 during contact tracing (due to possible exposure to a positive case) which yielded a positive result for the virus. Four additional residents, not part of the serial testing, were symptomatic and tested for COVID-19 which yielded a positive test. All of these residents have been moved to a separate COVID isolation unit in the skilled nursing area to contain and treat the virus.

Overview Confirmed Associate Cases:

This associate, a skilled nursing associate, tested positive for COVID. Three additional direct care associates in skilled nursing were symptomatic and tested for COVID-19 which yielded a positive result for the virus. These associates remain in quarantine and can return to work in 10 days if they are free of symptoms.

Containment Procedures:

To date we have had a total of nine residents test positive (seven on the second floor, one from the third floor and one from the first floor. All of the residents were immediately moved to the dedicated COVID area. All associates working on these floors are all in full PPE, which includes face shield, mask, gown and gloves. It also should be noted that we have continued to be proactive throughout the week by testing the residents using the Point of Care Testing Machine. All residents and associates will again be tested on Monday (residents are being tested weekly and the associates are being tested twice a week).

It should be noted that if any signs or symptoms develop, a resident is immediately isolated. If a positive case is confirmed the resident is immediately moved to a secure COVID unit for treatment and containment of the virus. Additionally contact tracing is performed on both residents and associates if they have had contact with an individual that is symptomatic or has tested positive for the virus. We will continue to monitor all residents closely for the earliest signs or symptoms of COVID-19. Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. As a reminder, all associates adhere to a "mask-on" and social distance policy at all times to minimize any potential spread of the virus.

Continued

Precautionary Measures:

As per our previous protocols, we will continue to do widespread testing at specific intervals as we move forward to aide in the identification/mitigation and containment of any virus. Mount Alverna Village continues to monitor associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE (personal protection equipment) recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones and our associates. Should you have any questions, please visit our Mount Alverna Village Facebook page or the Franciscan Ministry **COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Thank you,

Judy Amiano

Judy Amiano
President and CEO



Patrick M. Welsh

Patrick Welsh
Executive Director

