

November 13, 2020

To Our St. James Senior Estates Residents:

As a senior living provider, being on the front lines of dealing with the pandemic crisis has been challenging at best. I think you know the extraordinary measures that have been put in place to ensure the safety of our associates and residents alike. St. James has been very fortunate throughout this entire time. We were notified that a resident tested positive for COVID-19.

**Confirmed Resident Case:**

This resident was tested for COVID-19 which yielded a positive result for the virus. The resident remains in isolation. **If you were in contact with this resident we have notified you directly that you are required to isolate for 14 days.**

**Containment Procedures:**

All residents must continue to monitor themselves closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, residents are to contact their physician, notify us and isolate immediately.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. **We have no additional information of residents or associates who are exhibiting any signs of infection at this time.**

**Precautionary Measures:**

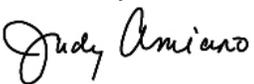
**It should be noted that all common areas have been sanitized and temporarily closed excluding laundry. We will let you know when common areas may be opened again. We require all residents to wear masks anytime they are outside their apartment, practice social distancing of 6 feet or more, avoid social gatherings where social distancing is not possible and to contact your physician whenever you have health concerns or questions.**

St. James Senior Estates continues to monitor associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC. Per our discussions with the local health department, we are following all guidance we are receiving regarding protection for our staff as well as the other residents. Their recommendation at this time is for each resident to contact their medical care provider for instructions which could involve testing. The safety of our residents and associates continues to be our most important concern.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Franciscan Village Facebook page or the Franciscan Ministry **COVID-19 Web Page - [www.franciscanministries.org/coronavirus-response/](http://www.franciscanministries.org/coronavirus-response/)** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



Judy Amiano, President and CEO

