

To Our Mount Alverna Village Residents and Family Members:

Throughout this pandemic we have kept you informed of every confirmed COVID-19 case that has been diagnosed on our campus. On 11/25/2020 we learned that one new associate has tested positive for the virus.

Confirmed Associate Case:

This associate, a Healthcare center associate, was symptomatic and tested for COVID-19 which yielded a positive result for the virus. This associate remains in quarantine at home and can return to work in 10 days if they are free of symptoms.

Containment Procedures:

It should be noted that if any signs or symptoms develop, a resident is immediately isolated. If a positive case is confirmed the resident is immediately moved to a secure COVID unit for treatment and containment of the virus. Additionally contact tracing is performed on both residents and associates if they have had contact with an individual that is symptomatic or has tested positive for the virus. We will continue to monitor all residents closely for the earliest signs or symptoms of COVID-19. Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. As a reminder, all associates adhere to a "mask-on" and social distance policy at all times to minimize any potential spread of the virus.

Precautionary Measures:

As per our previous protocols, we will continue to do widespread testing at specific intervals as we move forward to aide in the identification/mitigation and containment of any virus. Mount Alverna Village continues to monitor associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE (personal protection equipment) recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones and our associates. Should you have any questions, please visit our Mount Alverna Village Facebook page or the **Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Thank you,



Judy Amiano,
President and CEO



Patrick Welsh
Executive Director

