To Our Village of Mercy Creek Residents and Family Members:

Thank you for your continued support of The Village at Mercy Creek and the associates who are working so diligently with the COVID-19 infection prevention strategies to provide excellent care to the residents of the community. Today, 08/31/2020, we had an associate report to us that they have tested positive for the virus.

**Confirmed Associate Case:**

This associate, a dining services staff member, underwent COVID-19 testing, via an outside facility on 8/28/2020, which yielded a positive result for the virus. The associate last worked on 8/27/2020; is asymptomatic and remains in isolation at home for the next ten days. Per the CDC guidelines, the associate can return to work in 10 days if she/he is free of symptoms.

**Containment Procedures:**

Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. **We have no additional residents or associates who are exhibiting any signs of infection at this time. Additionally, we will continue to test healthcare staff for COVID-19 weekly.**

**Precautionary Measures:**

The Village at Mercy Creek continues to restrict visitors and monitors those associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit The Village at Mercy Creek Facebook page or the [Franciscan Ministry COVID-19 Web Page](http://www.franciscanministries.org/coronavirus-response/) for daily updates and information. For additional information, please visit the CDC’s coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,

Judy Amiano
President and CEO