

To Mount Alverna Village Residents and Family Members:

I again want to personally thank you for your daily words of encouragement and support, as we look to the future to ensure the safety of our residents, family members and associates. Throughout this pandemic, we have been very fortunate at Mount Alverna Village. Today, 7/24/2020, we learned that an associate in the healthcare center has tested positive for the virus.

Confirmed Associate Case:

This associate in the healthcare center, who primarily works on the third floor, last worked on 7/23/2020. They began to experience symptoms, that same day, and were immediately tested for the virus. On 7/24/20 the test yielded a positive result for the virus. This associate is currently isolated at home, based on protocol.

Containment Procedures:

Based on this test result, all residents and associates who had potential exposure at Ancora will be tested for Covid-19. Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. **We have no additional residents or associates who are exhibiting any signs of infection at this time.** As a reminder, all associates wear a mask while they are working to minimize any potential spread of the virus. However, with our upcoming testing we will be screening all of the residents and associates who may have had contact with this associate.

Precautionary Measures:

Mount Alverna Village continues to restrict visitors and monitors associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit our Mount Alverna Village Facebook page or the **Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



Judy Amiano
President and CEO



Patrick Welsh
Executive Director

