

To Mount Alverna Village Residents and Family Members:

As we continue to slowly reopen communities for personal visits, I again want to thank you for all the words of encouragement as we navigate the "new normal" to ensure the safety of our residents, family members and associates. We have been very fortunate at Mount Alverna Village during the pandemic. Today, 7/21/2020, we learned that an associate in Ancora Memory Support Assisted Living has tested positive for the virus.

**Confirmed Associate Case 1:**

This associate last worked on 7/17/2020, began to experience symptoms on 7/18/20 and was tested for COVID-19 on 7/20/2020 which yielded a positive result for the virus on 7/21/2020. This associate is currently isolated at home based on protocol.

**Containment Procedures:**

Based on this test result, all residents and associates who had potential exposure at Ancora will be tested for Covid-19. Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home. **We have no additional residents or associates who are exhibiting any signs of infection at this time.**

**Precautionary Measures:**

Mount Alverna Village continues to restrict visitors and monitors associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit our Mount Alverna Village Facebook page or the **Franciscan Ministry COVID-19 Web Page - [www.franciscanministries.org/coronavirus-response/](http://www.franciscanministries.org/coronavirus-response/)** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



Judy Amiano  
President and CEO



Patrick Welsh  
Executive Director