



To Mount Alverna Village Residents and Family Members:

As we slowly reopen communities for personal visits, I want to thank you for all the words of encouragement, through your personal notes, social media posts and phone calls during this crisis. We know that it has been difficult for family members, as well, and I want to thank you for your patience as we navigate the "new normal" to ensure the safety of our residents, family members and associates. We have been very fortunate at Mount Alverna Village during the pandemic. Our last reported confirmed case was on 6/05/2020. Today, 7/03/2020, we have learned of a second case, with an associate that has tested positive for the virus.

Confirmed Associate Case 1:

This associate, a nursing assistant in the Memory Support Unit, was tested for COVID-19 on 6/25/2020 which yielded a positive result for the virus on 7/03/2020. This associate last worked on 6/22/2020 and is isolated at home, based on protocol, for the next 10 - 14 days.

Containment Procedures:

Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. ***If any signs or symptoms develop, a resident is immediately isolated.*** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

Precautionary Measures:

Mount Alverna Village continues to restrict visitors [except for limited family visits] and monitors associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

Important to note: The most important aspect is to monitor everyone and treat for symptoms. To date we have implemented all of the infection prevention measures and procedures as required by the CDC, state and local health departments and continue to be in direct conversation with them on a weekly basis. We have no additional residents or associates who are exhibiting any signs of infection at this time.

Please know that we are doing everything, within our power, to mitigate the spread of the virus within the community. Per our discussions with state and local health departments, we have been following all guidance, protocols and precautionary measures regarding protection for our residents and our staff members. Their recommendations, at this time, are to continue to MONITOR all residents and staff across the community.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit our Mount Alverna Village Facebook page or the **Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,

Judy Amiano,
President and CEO



Patrick Welsh
Executive Director

