To Our Franciscan Village Residents and Family Members:

As we slowly reopen the communities for personal visits, I personally want to thank you for all the words of encouragement, via your personal notes, social media posts and phone calls throughout this crisis. We know that it has been difficult for the family members, as well, and I want to personally to thank you for your patience as we navigate this “new norm” to ensure the safety of our residents, family members and associates. We have been very fortunate at Franciscan Village during the pandemic. Our last reported confirmed case was on 4/20/2020. Today, 7/01/2020, we learned that two associates have tested positive for the virus. These associates had no direct care responsibilities anywhere on the campus.

**Confirmed Associate Case 1:**
This associate was tested for COVID-19 on 6/24/2020 which yielded a positive result for the virus on 7/01/2020. This associate last worked on 6/30/2020, remains asymptomatic and is isolated at home, based on protocol, for the next 7 days.

**Confirmed Associate Case 2:**
This associate was tested for COVID-19 on 6/24/2020 which yielded a positive result for the virus on 7/01/2020. This associate last worked on 6/28/2020, remains asymptomatic and is isolated at home, based on protocol, for the next 7 days.

**Containment Procedures:**
Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. If any signs or symptoms develop, a resident is immediately isolated. Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

**Precautionary Measures:**
Franciscan Village continues to restrict visitors and monitors associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

Important to note: The most important aspect is to monitor everyone and treat for symptoms. To date we have implemented all of the infection prevention measures and procedures as required by the CDC, state and local health departments and continue to be in direct conversation with them on a weekly basis. We have no additional residents or associates who are exhibiting any signs of infection at this time.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Franciscan Village Facebook page or the Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/ for daily updates and information. For additional information, please visit the CDC’s coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,

Judy Amiano
President and CEO

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