To Mount Alverna Village Residents and Family Members:

Throughout the COVID-19 crisis we have been on the front line of caring for the most vulnerable in our society – our seniors. Due to our excellent and very focused infection control practices, we have been very fortunate to be virus free for both residents and staff to this point. However, last evening, 6/05/2020, we were notified of our first case, a resident, who has tested positive for the virus. We are doing everything to ensure we prevent the spread of this virus within our community. The safety of our residents and staff is our most important concern.

Overview of Confirmed Case:

This resident was admitted on 6/03/2020 and was asymptomatic (not showing any symptoms) for the virus. They were tested (as is standard protocol upon admission), yielding a positive result received the evening of 6/05/2020. Because of our policies for any new admission, the Mount Alverna Village staff were in full PPE (Personal Protection Equipment) at all times with any interactions with this resident. The resident remains isolated at this time and also remains asymptomatic.

Important to note: Because of the infection control measures that had already been in place, throughout this pandemic crisis, there was time-limited exposure and/or contact with staff and direct exposure to other residents was virtually non-existent. At this time, the most important action we can take is to monitor everyone and treat for symptoms. Additionally, infection prevention and control measures, as identified by state and local health departments have been in place at the community through the pandemic period.

We are doing everything possible to ensure we prevent the spread of this virus within our community. The safety of our residents and associates is our most important concern. We have no additional residents or staff members who are exhibiting any signs of infection at this time. Please know that we are doing everything within our power to mitigate the spread of the virus within the community. Per our discussions with state and local health departments, we have been following all guidance, protocols and precautionary measures regarding protection for our residents and our staff members. Their recommendations at this time are to continue to MONITOR all residents and staff across the community.

Containment Procedures Protocol:

All residents are monitored closely, on a daily basis, for the earliest signs or symptoms of COVID-19. If any signs or symptoms develop, a resident would be immediately isolated. Associates continue to be screened (screening questions and temperature taken) daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

Precautionary Measures Protocol:

Mount Alverna Village continues to restrict internal visitors and monitors those associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

As this is the first case at Mount Alverna Village, we understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit our Mount Alverna Village Facebook page or the Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/ for daily updates and information. For additional information, please visit the CDC’s coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Judy Amiano
President and CEO

Patrick Welsh
Executive Director