To Our Village of Mercy Creek Residents and Family Members:

Thank you for your continued support of The Village at Mercy Creek and the associates who are working so diligently with the COVID-19 infection prevention strategies to provide excellent care to the residents of the community. Today we had an associate report to us that they have tested positive for COVID-19.

**Current Associate Confirmed Cases:**

**Associate #1:**

It is important to note that his associate has NOT been at the campus since 3/18/20. However, in full transparency, they remain on our roster so I wanted to report it to you. There is ZERO resident or other associate exposure on the campus give this associate has been out of the building for over 2 months. The associate is a part-time dining associate and last worked on 3/18/2020. They reported to us that they started to exhibit symptoms on 5/15/2020. They were tested for COVID-19 on 5/18/2020 with results yielding a positive result on 5/21/2020. They currently remain off work.

**Containment Procedures:**

While we do not believe we have any containment issues at this time, residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

**Precautionary Measures:**

The Village at Mercy Creek continues to restrict visitors and monitors those associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or your loved ones. 100% of our efforts are dedicated towards the safety of your loved ones. Should you have any questions, please visit The Village at Mercy Creek Facebook page or the Franciscan Ministry COVID-19 Web Page - [www.franciscanministries.org/coronavirus-response/](http://www.franciscanministries.org/coronavirus-response/) for daily updates and information. For additional information, please visit the CDC’s coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,

Judy Amiano
President and CEO