

Franciscan Ministries Takes Precautionary Measures in Response to the Coronavirus (COVID-19)

The health of our employees, residents and their families is our number one priority at Franciscan Ministries. As the coronavirus (COVID-19) becomes more widespread, we acknowledge the importance in addressing concerns and questions as well as communicate actions that our organization is actively taking. For current information visit franciscanministries.org/coronavirus-response

To the Residents & Family Members of Village at Victory Lakes

In the Sunday edition of the Daily Herald, they reported a listing of COVID-19 cases and deaths in Illinois nursing homes. Apparently, the Herald sourced the Illinois Department of Public Health ("IDPH") website for their source. Below is a screenshot of the article.

The information reported is a cumulative 28 cases of COVID-19 and 3 deaths attributable to the virus at Victory Lakes. This information is **NOT** correct. We have tried to decipher the information and we first have to start with the name, which makes it appear that there are two Victory Lakes' entities. They are listing both The Village at Victory Lakes and Victory Lakes. It appears that The Village at Victory Lakes is referencing the assisted living part of the campus and Victory Lakes (which is listed on the source IDPH website as Victory Lakes Continuing Care) is the skilled nursing part of the campus.



Problem #1: there are not two separate entities, but one singular entity that is known as The Village at Victory Lakes. The Victory Lakes (aka Victory Lakes Continuing Care) is NOT a valid entity. We believe that before Franciscan Ministries purchased the campus including assisted living and independent living (almost 15 years ago) the original campus was named Victory Lakes Continuing Care. That business entity has been non-existent for years.

Problem #2: Any way that we try to make sense of the numbers, they just simply do not compute. The following is our actual positive cases by level of care:

- Independent Living: 1 positive resident; 0 positive staff
- Assisted Living: 5 positive residents; 6 positive staff
- Skilled Nursing: 5 positive residents; 1 positive staff
- TOTAL on campus: 11 positive residents; 7 positive staff**

As you can see, this is nowhere close to the numbers on the IDPH website, the source for the Daily Herald information. The only thing we can surmise is that IDPH may be taking into account all the pending test results (those we have tested but have not received reports on yet). However, as of this writing, we have no pending test results. Any test we have performed to date has been finalized and we had no additional positive results. Of course, this is grossly misleading in how it is being reported if this is, in fact, what has occurred to make the numbers looked so skewed.

And finally, **Problem #3:** The IDPH website is only updated every Friday, so there will always be lag time on reporting. IDPH reported three total deaths, which was correct as of last Friday. Unfortunately, we experienced another death in skilled nursing yesterday, bringing our total COVID-19 deaths to four (which should be reported this Friday). All four residents who have passed away were on hospice PRIOR to a COVID-19 diagnosis. Three residents were skilled nursing and one resident was assisted living.

We continue to work around the clock to provide care and services to the residents of the campus under difficult circumstances. The safety of both the residents and staff members is our top priority. Our promise to you is to be totally transparent in this ever-evolving situation we have all been thrust in.

Thank you,

Judy Amiano
Judy Amiano
President and CEO



Cal Isaacson
Cal Isaacson
Executive Director
Village at Victory Lakes



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1-800-524-6126
11500 Theresa Drive
Lemont, IL 60439

franciscanministries.org

