

To Our Addolorata Villa Residents and Family Members:

Today was another challenging day at Addolorata Villa in battling the COVID-19 virus. Today we had one additional resident test positive and three associates test positive. It is absolutely heart-wrenching to witness the herculean efforts of the staff of the community in their attempts to eradicate the spread of the virus be unsuccessful. This virus is unrelenting.

Many of you have reached out inquiring about testing all of the staff and residents. Since last week, I have shared some of our trials and tribulations in obtaining testing supplies or kits so that we can test all of the residents and staff members in assisted living and skilled nursing. Multiple calls to the Cook County Health Department, IDPH and our lab provider have all been met with a circular loop of one referring us to the other and then back around again. It has been very frustrating, to say the least. All of our calls to the Governor's office have gone unanswered as all the lines state that the mailbox is "full and not accepting messages".

This morning we thought we would have a large supply of testing supplies from a local hospital, but it turned out we could only obtain 5 kits. We were grateful for those, but it certainly did not meet our greater need. Our Medical Director came on site and used those 5 kits to test associates who had not been tested yet. We will receive those test results tomorrow. We were just notified late today that Quest Labs will be sending us an agreement (this is the partnership the Governor talked about last Friday in his briefing) to conduct the testing on-site. We do not have any indication at this point when that will actually occur. Apparently, signing the agreement is the first step in the process. So we are challenged on the testing front. Of course, we would like to have testing completed on everyone. I want to assure you that we will continue to work diligently towards that end.

#### **Confirmed Cases Today:**

**Resident Case:** This resident was admitted on 10/01/2019. The resident was NOT exhibiting any symptoms for the virus. The resident experienced a fall, as well as a headache and lethargy and subsequently was sent to the hospital due to hitting her head. The resident was admitted to the hospital, where they remain, with a diagnosis of pneumonia. At that time, they were also tested for COVID-19 as per hospital protocol which yielded a positive result. This is our ninth positive resident. This resident resided on the 2nd floor of skilled nursing and this is our first case on the second floor. When this resident is returned from the hospital, they will go to the first floor skilled nursing, where we are containing all positive cases.

**Associate Case #1:** This associate, who is a CNA, last worked on 4/28/2020 and has been off of work and not in the building since that date. The associate worked on the first floor skilled nursing unit. On 4/29/2020 they began exhibiting symptoms and were advised by management to get tested for COVID-19 and on 5/04/2020 received a positive result for COVID-19.

**Associate Case #2:** This associate, who is a registered nurse, last worked on 5/01/2020 and has been off of work and not in the building since that date. This associate has very limited direct care responsibilities. On 4/30/2020, this associate stated exhibiting symptoms, but called off of work that day. On 5/01/2020 they returned back to work as they were asymptomatic on this date. As a precautionary measure they were tested for COVID-19 on 5/03/2020 yielded a positive result for the virus on 5/04/2020.

**Associate Case #3:** This associate, who is plant operations associate, last worked on 5/02/2020 and has been off of work and not in the building since that date. This associate has no direct care responsibilities. On the evening of 5/02/2020, they noted a slight fever. On their own initiative, under advisement of management, a COVID-19 test was performed on 5/03/2020. On 5/04/2020 they reported a positive test for COVID-19.

**Important to note: We continue to have FULL PPE for all staff in the first floor skilled nursing area, meaning masks, face shields, gowns and gloves for all staff on the unit. I want to assure you that even if we had testing already completed on everyone, the level of isolation protection, at this time, would be no different than we are currently providing. The most important aspect is to monitor everyone and treat for symptoms.**

Additionally, ALL of the infection prevention measures mentioned in previous memos remains in place.

#### **Containment Procedures:**

Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

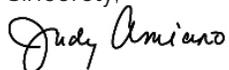
#### **Precautionary Measures:**

Our Infection Preventionist, along with our Head of Clinical and Infectious Disease Control are widening the visitor screening procedures, adding additional screening items to the list of current symptoms that we have been screening for. The skilled nursing unit has limited access to only staff assigned to that unit with no visitors allowed. Addolorata Villa continues to restrict visitors and monitors those associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Addolorata Villa Facebook page or the Franciscan Ministry **COVID-19 Web Page - [www.franciscanministries.org/coronavirus-response/](http://www.franciscanministries.org/coronavirus-response/)** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



Judy Amiano, President and CEO

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