

To Our Village at Victory Lakes Residents and Family Members:

Thank you for your continued support of the Village of Victory Lakes and the associates who are working so diligently with the COVID-19 infection prevention strategies. Throughout this crisis, we have kept you informed, as quickly as possible, with every confirmed COVID-19 case that has been diagnosed.

Today there has been an additional skilled nursing resident (from the first floor) that has tested positive for COVID-19. We would like to take this opportunity to update you and discuss the new and continued measures that are being implemented.

Current Confirmed Case:

Recently a resident was admitted to our first floor skilled nursing unit on 3/26/2020 with cellulitis. The resident developed an abnormal temperature on 3/31/2020 and was immediately put in isolation. On 4/1/2020 the resident was sent to Condell Medical Center with a fever and shortness of breath, was tested for COVID-19 and had a negative test result. On 4/09/2020 this resident returned from the hospital. The resident was placed under quarantine for 14 days upon the readmission. They had no other signs of symptoms for virus or abnormalities. On 4/23/2020 the resident completed the 14 days of quarantine and was moved out of quarantine. On 4/26/2020 the resident, once again, was exhibiting a higher than normal temperature and placed back on isolation. On 4/27/20, the resident was sent back to Condell Hospital where they were once again tested for Covid-19. Today, test results came back from Condell as positive.

Important to note: *The resident has been in a private room since 3/31/20 while at the Village of Victory Lakes and has been in isolation throughout their stay except for 4/23/2020 through 4/26/2020 when they were removed from quarantine. As with the other positive cases at the Village of Victory Lakes, this case is also isolated to the first floor of the skilled nursing unit.*

Containment Procedures:

Residents continue to be monitored closely for the earliest signs or symptoms of COVID-19. **If any signs or symptoms develop, a resident is immediately isolated.** Associates continue to be screened daily when they report for work; if any screening element is noted to be abnormal, the associate is sent home.

Precautionary Measures:

Our Infection Preventionist, along with our Head of Clinical and Infectious Disease Control are widening the visitor screening procedures and adding additional screening items to the list of current symptoms that we have been screening for. The skilled nursing unit has limited access to only staff assigned to that unit with no visitors allowed. The Village at Victory Lakes continues to restrict visitors and monitors those associates and residents, following CDC-regulated standards for infection control and to prevent any spread of the virus. The staff continues to maintain proper PPE recommendations and protocol, as defined by the local and state health departments and the CDC.

Due to the guidelines we have in place for social distancing and prevention of the spread of the virus, it is important to note that this case is considered isolated to the first floor skilled nursing unit.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Village of Victory Lakes Facebook page or the Franciscan Ministry **COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



Judy Amiano
President and CEO



Cal Isaacson
Executive Director
Village at Victory Lakes

