

To Our Addolorata Villa Residents and Family Members:

Thank you for your continued support of Addolorata Villa and the associates who are working so diligently with the COVID-19 infection prevention strategies to provide excellent care to your loved ones, our residents.

Throughout this crisis, we have kept you informed, as quickly as possible, with every confirmed case that has been diagnosed. Even with our best efforts to prevent the virus from entering our community, we find ourselves in a situation of containment at this time.

On 4/25/2020 we were notified that a long-term skilled nursing resident of Addolorata Villa has tested positive for the COVID-19 virus. As per the guidelines from the CDC and local and state health departments, this resident now resides in a private room upon exhibiting signs or symptoms of COVID-19. The roommate for this resident was also moved to a private room and isolated as a precaution, although the roommate has shown no signs or symptoms of COVID-19. Because of the infection control measures that had already been in place, for some weeks now, there was time-limited exposure and/or contact with staff and direct exposure to other residents was virtually non-existent.

And today, 4/26/2020, we have been notified of a second skilled nursing resident who has tested positive. This second positive resident was admitted on 4/1/2020 and has been in a private room and on isolation precautions since admission. This resident did not have exposure to or contact with the first resident.

We are doing everything to ensure we prevent the spread of this virus within our facility. The safety of our residents and associates is our most important concern. We continue to be in very close communication with local and state health officials to ensure we are taking the appropriate steps at this time. Our staff and residents are following the recommended preventative actions.

Please know that we are doing everything within our power to mitigate the spread of the virus within the building. Some things you should know:

- Resident safety is a top priority for Addolorata Villa. Stopping the spread of this virus is a critical issue and we are committed to implementing all recommendations from various expert governing bodies, including the CDC, CMS, WHO and state and local health departments.
 - Detailed technical assistance from CDC and other public health agencies is necessary to help track and prevent its spread.
- We have implemented all ongoing and progressive steps, as dictated by our various governing bodies, to decrease the spread of a virus between residents.
- We have enacted our emergency communication plan. We are asking that you do not call the community directly, as that will pull very limited resources away from caring for residents to answering phones.
- We have reinforced our existing policies to our staff. Anyone who is sick should stay home, exercise vigilance in good hand-washing techniques and appropriately cover their mouth when coughing or sneezing. We have been and will continue to screen our associates for symptoms daily, upon entering the building before they begin their shift.
- We continue to restrict visitor and other outside contractor access to the community, per the direction of the local health department. Family can visit by using Skype or calling, texting or checking in on social media.

We understand that this is a time of high anxiety and many unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Addolorata Villa Facebook page or the Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/ for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,



President and CEO
Judy Amiano

