

To Our Village at Victory Lakes Residents and Family Members:

The Village of Victory Lakes continues with our diligent surveillance and infection prevention strategies for Covid-19. As a senior living provider, being on the front lines of dealing with the pandemic crisis has been challenging at best. You are all keenly aware of the extraordinary measures that have been put in place over the past month to ensure the safety of our associates and residents alike.

On 04/16/2020 we were notified that a Village at Victory Lakes associate from the skilled nursing area has tested positive for the virus. This particular associate has not worked a full shift in this community for five days. Because of the associate's adherence to our call-in policies and the infection control measures that **had already been in place** during the time that the associate was in the community, there was time-limited exposure and/or contact with residents or other staff members.

We have also been notified that a resident we had transferred to the hospital this morning also tested positive. This resident was in quarantine for 14 days. This resident had been asymptomatic until this morning.

We are doing everything possible to ensure we prevent the spread of this virus within our campus. The safety of our residents and associates continues to be our most important concern. We are in very close communication with local and state health officials to ensure we are taking the appropriate steps at this time. Our staff and residents are following the recommended preventative actions.

Due to the guidelines we already had in place for social distancing and prevention of the spread of the virus, there was limited exposure for associates or residents. **It is important to note that there has been NO contact tracing of this case to the previously reported Independent Living resident case or the skilled nursing resident case and all of these incidents are considered independent of one another.**

Per our discussions with local health departments we are following all guidance we are receiving regarding protection for our staff as well as the other residents. Their recommendations at this time are to MONITOR all residents and staff across the community. There is NO recommendation to test anyone for the COVID-19 virus unless they would become symptomatic. The safety of our residents and associates continues to be our most important concern.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. We are asking that you do not call the community directly, as that will pull very limited resources away from caring for the residents.

Should you have any questions, please visit our Village at Victory Lakes Facebook page or the **Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. Our pledge is to update that page daily with any new information. The best case scenario is that there is nothing new to report.

For additional information, please visit the CDC's coronavirus disease information page.

Sincerely,



Judy Amiano
President and CEO



Cal Isaacson
Executive Director
Village at Victory Lakes

