

To Our Franciscan Village Residents and Family Members:

Thank you for your continued support of Franciscan Village and the associates who are working so diligently with the COVID-19 infection prevention strategies to provide amazing care to your loved ones, our residents. In our ongoing efforts to maintain open communication and transparency with you, we wanted to inform you that an associate tested positive for the virus and informed us of the result on 4/20/2020. This associate last worked in the facility on 4/13/2020.

Due to the strict guidelines and procedures enforced in accordance with the CDC and the IDPH for social distancing and prevention of the spread of the virus, there was limited exposure for both associates and residents.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. Should you have any questions, please visit our Franciscan Village Facebook page or the Franciscan Ministry **COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/** for daily updates and information. For additional information, please visit the CDC's coronavirus disease information page.

The safety of our residents and associates continues to be our most important concern.

Sincerely,

Judy Amiano
President and CFO

