To Our Franciscan Village a Residents and Family Members:

Thank you for your continued support of Franciscan Village and the associates who are working so diligently with the Covid-19 infection prevention strategies to provide amazing care to your loved ones, our residents. Throughout this pandemic crisis they have been on the front line of caring for the most vulnerable in our society – our seniors.

In our ongoing efforts to maintain open communication and transparency with you, we wanted to inform you that on 04/17/2020, we were notified by Silver Cross Hospital that a resident we had transferred to them from Mother Theresa Home for a change in condition has tested positive for the COVID-19 virus. This resident was admitted on 3/18/2020 and went to the hospital on 4/16/2020 where the resident remains. Because of the infection control measures that had already been in place during this time, we are not 100% certain of where or when the exposure or contact in the community may have occurred but we are hopeful that contact tracing may reveal the source. Still, we believe there was time-limited exposure and/or contact with staff or residents.

Due to the guidelines we already had in place for social distancing and prevention of the spread of the virus, there was limited exposure for associates or residents. In our discussions with state and local health departments, we are following all guidance we are receiving regarding protection for our staff as well as the other residents. Their recommendations at this time are to MONITOR all residents and staff. There is NO recommendation to test anyone for the COVID-19 virus unless they would become symptomatic; however, we have encouraged staff to be tested if they are concerned. We would offer the same to residents, with the permission and as deemed appropriate, by their physician. The safety of our residents and associates continues to be our most important concern.

We understand that this is a time of anxiety and unknowns for the safety of you or loved ones. 100% of our efforts are geared towards the safety of your loved ones. We are asking that you do not call the community directly, as that will pull very limited resources away from caring for the residents.

Should you have any questions, please visit our Franciscan Village Facebook page or the Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/ for daily updates and information. Our pledge is to update that page daily with any new information. The best case scenario is that there is nothing new to report.

For additional information, please visit the CDC’s coronavirus disease information page.

Sincerely,

Judy Amiano
President and CEO