To Our Franciscan Village Residents and Family Members:

Throughout this pandemic crisis we have been on the front line of caring for the most vulnerable in our society—our seniors. Even with our best efforts to prevent the virus from entering our community, we find ourselves in a situation of containment at this time.

Today we were notified by a local hospital that a skilled nursing resident of Franciscan Village, who is currently at the hospital, has tested positive for the COVID-19 virus. This particular resident was in our facility for a very short period of time and resided in a private room.

Because of the resident’s condition and the infection control measures that had already been in place during the time that the resident was in the facility, there was time-limited exposure and/or contact with staff and direct exposure to other residents was virtually non-existent.

We are doing everything to ensure we prevent the spread of this virus within our facility. The safety of our residents and associates is our most important concern. We are in very close communication with local and state health officials to ensure we are taking the appropriate steps at this time. Our staff and residents are following the recommended preventative actions.

We have no additional residents or staff members who are exhibiting any signs of infection at this time. Please know that we are doing everything within our power to mitigate the spread of the virus within the building. Per our discussions with local health departments we are following all guidance we are receiving regarding protection for our staff as well as the other residents. Their recommendations at this time are to MONITOR all residents and staff in the skilled facility. There is NO recommendation to test anyone for the COVID-19 virus unless they would become symptomatic.

We understand that this is a time of anxiety and unknowns for all involved. 100% of our efforts are geared towards the safety of your loved ones. We are asking that you do not call the facility directly, as that will pull very limited resources away from caring for the residents.

Should you have any questions, please visit our Franciscan Village Facebook page or the Franciscan Ministry COVID-19 Web Page - www.franciscanministries.org/coronavirus-response/ for daily updates and information. Our pledge is to update that page daily with any new information. The best case scenario is that there is nothing new to report. Please do not call the community directly, as it will pull valuable resources away from caring for our most vulnerable.

For additional information, please visit the CDC’s coronavirus disease information page at www.cdc.gov/coronavirus/2019-ncov/index.html.

Sincerely,

President and CEO
Judy Amiano