To the families, care givers and residents of Franciscan Ministries:

As you are aware, we have had to implement strict precautionary measures to help prevent the spread of the novel coronavirus (COVID-19) and ensure the highest level of quarantine, as required by the CDC, for our residents.

One of those precautions is social isolation. As difficult as I know this must be for you during this challenging time, I want to make you aware of the actions we have taken to continue to provide a quality resident experience and facilitate communication between residents and their family members:

1. We are providing closed circuit television for select life enrichment activities, prayer and worship.

2. Our mission and activities staff are conducting 1:1 or small group experiences to continue to provide relevant life enrichment opportunities for our residents.

3. We have iPads available through our Life Enrichment Department, where residents can Skype or Facetime with family members at any time they wish.

To obtain additional information about what Franciscan Ministries is doing to address this disease, please visit the Franciscan Ministries web page https://www.franciscanministries.org/coronavirus-response/. This link is updated on a regular basis. You may also visit your community’s Facebook page for current updates.

We know these are very anxious and stressful times. We plan to communicate regularly with our residents, families and caregivers and to share up-to-date information as it becomes available. Please be assured that we, at Franciscan Ministries, are committed to do whatever it takes to ensure the safety and well-being of those we serve each and every day.

Sincerely,

John D. Glover
Chief Operating Officer
Franciscan Ministries