To our Residents, Care Givers and family members:

In previous communications, we have recognized our front-line staff and their truly heroic efforts in caring for you or your loved one(s) each and every day. Their dedicated efforts and steadfast commitment to quality care help to create the safest environment possible, amidst the challenging circumstances currently facing us.

Today, however, I’d like to share the stories of two clinical leaders in our Ministry who both have the tremendous task of guiding our nursing and operational leadership in implementing the excellent standards of care that characterize Franciscan Ministries and help ensure safety. With the extraordinary challenges surrounding COVID-19, these clinical leaders are working night and day to keep up with all the regulations and updates that are being disseminated by the CDC (Centers for Disease Control) as well as the various state and local health departments that oversee care practices in our various locations throughout the Midwest. They support our Directors of Nursing, Health Care Administrators and Executive Directors in their day-to-day management of your loved ones’ care as well as the extensive precautionary measures in place for the protection of residents at this challenging time.

This first clinical leader is Kathy Kelly, the Ministry’s VP of Clinical Services. Kathy has held this position since October 1999 and has more than 35 years in senior living and health services. She received her Bachelor of Science degree in nursing and her Master’s Degree in Science, specializing in Gerontological Nursing. She is also a licensed nursing home administrator. Kathy’s solid judgment skills and calm, logical approach to issues help our leaders in the field make clinical decisions which are in the best interest and safety of you and your loved one(s).

The second clinical leader whose story I’d like to share is Beth Florczak, the Ministry’s Director of Quality who is also a certified infection preventionist. Beth holds both a Bachelor of Science and Masters of Science degree in nursing. She has been with the Ministry for seven months and has nearly 30 years of clinical management and education experience. She is a wound care specialist and has contributed to national guidelines for wound care. A special focus of her Master’s Degree was in gerontology, and she has managed a ventilator unit in the past.

As Judy Amiano, our CEO and President, has shared, we have received so many words of encouragement, support and gratitude from you during these most trying of times. I want you to know that the exceptional care you or your loved one(s) is receiving resides in the trusted hands of dedicated caregivers in combination with outstanding community leadership, all of whom are guided by Kathy and Beth every single day.

Know that as of today, we remain COVID free and remember that we are all in this together. Our first priority continues to be the care and protection of you or your loved one.

Please stay safe and healthy!

John D. Glover
Chief Operating Officer
Franciscan Ministries