

## Franciscan Ministries Takes Precautionary Measures in Response to the Coronavirus (COVID-19)

The health of our employees, residents and their families is our number one priority at Franciscan Ministries. As the coronavirus (COVID-19) becomes more widespread, we acknowledge the importance in addressing concerns and questions as well as communicate actions that our organization is actively taking. For current information visit [franciscanministries.org/coronavirus-response](https://franciscanministries.org/coronavirus-response)



**FRANCISCAN  
MINISTRIES**

*Sponsored by the Franciscan Sisters of Chicago*

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During this very challenging time for our nation and our world, all of us at Franciscan Ministries continue to take the best care of our residents and staff as we journey through this time. You as a family member of one of our residents are an important part of the well-being of our residents and our staff.

In these days when you are unable to physically be present with your loved one, it is more important than ever to stay in contact. Below are some ways you can help right now:

- Arrange to contact your loved one every single day. Each community has tablets available to Skype or Facetime with your loved one face-to-face.
- Check out your loved one's community activity page. All events are done either via technology, as a one-on-one or out in hallways with appropriate social distancing. Encourage your loved one to participate.



*Addolorata Villa residents took time to write notes of gratitude and encouragement to our amazing associates during this challenging time!*

- Send a note of thanks to our front line staff who are our heroes in the truest sense. They have been leaving their homes to come to work to care for our seniors and have been doing an amazing job. You can mail it, send an email or post it on your community's Facebook page.
- Consider sending the community a care package. Things needed: coloring books, markers, colored pencils, cards, puzzles, crossword puzzles, note cards, nail polish, nail polish remover, individually wrapped snacks, hand wipes, Clorox wipes. You can mail it to the community or leave it in a marked box at the front door and we will have it appropriately cleaned for use.
- Consider sending a care package for the staff. Things needed: diapers, baby food, snacks for children, canned goods, activities for children at home.
- You might also consider visiting Oriental Trading Company's webpage [www.orientaltrading.com](https://www.orientaltrading.com) and send some Easter/spring crafts to the community that could be delivered to residents' rooms.

As a ministry of the Franciscan Sisters of Chicago we believe that God is journeying with us during this time. We are not alone. We ask that you to continue to hold all of our residents and staff in your prayers. All our communities continue to offer Mass and other worship services during this time, even as our residents must watch it from their rooms. We are keeping all of you in our prayers as we know that it is difficult to be unable to physically see your loved one. Know that they are being well cared for.

Peace to you and your family,

*Dawn Mayer*

**Dawn Mayer**

Vice President of Mission Integration  
and Pastoral Care

