

Researching Senior Living Communities

- **What does the community look like?**
 - Are the common areas clean and open?
 - Is the décor fresh and inviting?
 - Are the outside areas well maintained?
 - Are the homes or apartments spacious, updated and have ample storage space?

- **Talk to current employees.**
 - Are they helpful?
 - Do they interact well with residents?
 - Are they smiling and friendly?
 - Have they been employed by the community for more than a few months?

- **Does the community appear active with lots of different programs/activities taking place simultaneously?**
 - Are there activities you would enjoy?
 - Is off-campus transportation to events and attractions available?

- **Try to arrange to have a meal at the community.**
 - How is the dining room?
 - The dining staff service?
 - Did you enjoy the meal?
 - Did you have a variety of menu items to choose from?

- **Talk to current residents.**
 - How long have they lived there?
 - What do they like most about the retirement community?
 - What do they dislike?
 - What would they change if they could change one thing?
 - Do they like their caregivers?
 - Do they consider care staff friendly and helpful?
 - Are they enjoying a high quality of life?
 - Do they feel they are maintaining the level of independence they desire?